



QEIS01 Scope of Integrated Management System

(ISO 9001:2015, Clause 4.3, ISO 14001:2015, Clause 4.3, ISO 27001:2022. Clause 4.3)

Introduction

Clear Connections Holdings Limited incorporates Clear Connections Ireland, Clear Connections Europe, Clear Ideas Ireland and Clear Ideas Europe. This scope has been produced in line with the requirements of the latest management system standards, ISO 9001:2015, ISO 14001:2015, and ISO 27001:2022. We will ensure that it is made available to all interested parties. The scope details the types of products and services covered and justification for any requirements not covered by the scope.

Scope of our Management System

“AI Solutions and Digital Transformation; providing and supporting communications solutions tailored for small, medium and multi-site corporate clients primarily in Ireland and the UK but also globally”.

Our customers can be confident that our products and services are delivered to the highest quality standards. By maintaining an effectively managed Quality Assurance System, the company is recognised and independently certified to ISO 9001:2015. The Company utilises its knowledge and experience in commerce and industry to stay current with the latest developments within its chosen field, continually improving its management and working processes. The organisation’s highly skilled and motivated personnel fully understand the value of customer satisfaction and the need to deliver its products and services on time. The Quality Management System applies to the entire operation of Clear Connections Holdings Limited.

Throughout all projects, Clear Connections Holdings Limited carefully considers a life-cycle perspective to help its clients manage their environmental impacts. The company effectively meets the requirements of ISO 14001:2015, the Environmental Management Standard, as part of its Integrated Management System.

Clear Connections Holdings Limited is committed to protecting the security of its business information in the face of incidents and other unwanted events and has implemented an Information Security Management System that meets the requirements of ISO 27001:2022.

The Company is committed to protecting the health, safety and welfare of all employees and anyone else affected by our undertakings. Health and Safety management is integrated into our business delivery model, and we constantly monitor and upgrade our policy documentation.

We have considered the entire business environment, the relevance of climate change, the key drivers and trends that impact the organisation's objectives, and the relationships and values of external stakeholders.

